



MyHealthcare Clinic Refund Policy

At MyHealthcare Clinic, we strive to provide the highest quality care and service to our patients. Our refund policy is outlined below to ensure transparency and clarity.

1. Refundable Deposit for Invisalign and Implant Appointments

A refundable deposit of £25 is required to secure Invisalign and Implant appointments. This deposit will be refunded in the same manner as the original payment was made, typically within 7 to 10 working days following your appointment.

2. Refunds for Treatments

Refunds for treatments are considered on a case-by-case basis, in accordance with the specific terms and conditions associated with the treatment you received. Please refer to your treatment agreement for detailed information on refund eligibility.

3. Refunds for Appointments

Refunds for cancelled or rescheduled appointments may be issued depending on the notice provided and our cancellation policy.

4. Comments or Queries

If you have any questions or concerns regarding refunds, please contact us in writing at refunds@myhealthcareclinic.com. We aim to investigate and respond to all inquiries within 3 to 5 business days. Please note that during peak periods, response times may vary.

Note: This refund policy is subject to change without notice. Please check this page regularly for updates. This Refund Policy does not apply to Membership Plans.